

## November 3, 2020, 2020

To family members of residents in Personal Care,

Landis Homes is committed to being transparent in keeping residents, families, team members and our community aware of changes related to COVID-19. We want to reassure everyone that we are acting on this fluid situation.

Here are several updates from Personal Care. There was a positive resident test in the Lititz house Friday. Unfortunately, this means window visits are now put on hold. On Sunday, a resident of Cedar tested positive after exhibiting symptoms. This means window visits are on hold at this time there as well. In the past week, we have also had seven team members with ties to Personal Care who have tested positive. In line with guidance from state and federal agencies, we are continuing with weekly tests for all who live and work in Personal Care.

Landis Homes has followed and will continue to follow, guidance set forth by the Pennsylvania Department of Health (DOH), Centers for Disease Control and Prevention (CDC), and Centers for Medicare & Medicaid Services (CMS) to minimize the risk of Coronavirus transmission within our community.

These results unfortunately means we will need to move back to the prerequisite stage of the reopening plan. Currently window visits are only available for residents in Aspen and Birch. At this time, we are not currently able to determine when PC will advance to Step 2. Please call if you have any questions about these updates or need more information.

The health and safety of our residents and team members is our primary concern. We are blessed by the support and encouragement of the residents and family members, board members and supporters who are part of the Landis Homes family.

We invite you to check the Landis Home website for regular COVID-19 updates. Family and friends have access to videos and written information at <a href="https://www.landishomes.org/covid/">www.landishomes.org/covid/</a>.

Residents and family members may contact Jenny Sheckells with questions or concerns at jsheckells@landis.org\_or 717.381.3573.

Michelle Rassler

Executive Director Landis Homes **Susan Paul** 

Director, Personal Care Landis Homes