

October 8, 2020

To all Personal Care Residents and Families,

Landis Homes is committed to being transparent in keeping residents, families, team members and our community aware of changes related to COVID-19. We want to reassure everyone that we are acting on this fluid situation.

We were notified today that a team member in Personal Care has tested positive for COVID-19. S/he last worked on Friday, October 2, 2020. The team member is currently quarantine at home.

Landis Homes has followed and will continue to follow, guidance set forth by the Pennsylvania Department of Health (DOH), Centers for Disease Control and Prevention (CDC), and Centers for Medicare & Medicaid Services (CMS) to minimize the risk of Coronavirus transmission within our community. **Based on current findings, it has been determined that the risk of transmission is low**.

However, this positive result unfortunately means we will need to **move back to the prerequisite stage of the reopening plan that allows only for window visits**. After 14 days with no new onset of COVID-19, Personal Care will again enter Step 2 (Saturday October 17, assuming no new cases). Until that time, window visits will be held instead of face-to-face visits and existing scheduled visit times will be honored. Please note that this does not affect Healthcare's reopening plan.

Please know that the health and safety of our residents and team members is our primary concern. We are blessed by the support and encouragement of the residents and family members, board members and supporters who are part of the Landis Homes family.

We invite you to check the Landis Home website for regular COVID-19 updates. Family and friends have access to videos and written information at www.landishomes.org/COVID

Residents and family members may contact Jenny Sheckells with questions or concerns at isheckells@landis.org or 717.381.3573.

Michelle Rassler

Executive Director Landis Homes Susan Paul

Director, Personal Care Landis Homes